

Docket No.: 4495-059

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

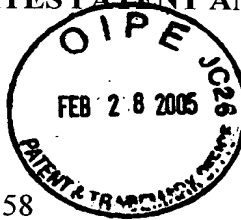
In re Application of

Koji WATARAI et al.

U.S. Patent Application No. 10/691,558

Filed: October 24, 2003

For: SYSTEM FOR EVALUATING A COMPANY'S CUSTOMER EQUITY



: Confirmation No. 7512

: Group Art Unit: 3623

: Examiner: Akiba Robinson Boyce

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of December 9, 2004, please amend the above-identified application as follows.